

MATCH DAY GUIDE



WELCOME

Whether it's your first visit to DAM Health Stadium, or you're a regular in the Lothian Stand, we want to ensure you get the very best out of your matchday experience and make your visit to our home as easy as possible.

This matchday guide is designed to give you everything you need for your visit - from key timings to travel info - and ensure you are prepared in the best possible way to back the capital!



MATCH DAY CHECKLIST



Tickets: You will require a valid match ticket or Season Ticket card to get into the stadium. Make sure you don't leave home without yours. All match tickets are sent digitally, so download the PDF, print it out or add your tickets to your Apple/Google wallet.



Weather: Check the weather before you arrive. Although there is an indoor clubhouse available, and the stands are covered, there will be times when you are not undercover. Supporters are not permitted to bring umbrellas into the grounds.



Plan your route: Gates open 1 hour 30 minutes before kick-off and there is always plenty going on around the DAM Health Stadium Fanzone or in the Official Clubhouse from the moment they open. Plan your journey to the ground and ensure you've given yourself plenty of time. For more information on transport options, **click here** to skip to page 5.



Remember your card: DAM Health Stadium is primarily a cashless stadium so remember to bring your cards or have a payment system set up on your digital device(s).



Charge your phone: Make sure your phone is fully charged before you leave the house.



Drink responsibly: Everyone wants to enjoy the game and a couple of pints is a big part of the experience for many supporters, but please drink responsibly and respect others.



Respect our neighbours: DAM Health Stadium is located in a residential area. Please be respectful of our neighbours as you arrive and leave the grounds.

BUYING YOUR TICKETS



This is the easiest and most convenient way to buy your tickets. You can buy tickets online 24 hours a day right up until kick-off.

SALES WINDOW

Castle Club Members:

Members get a 48 hour pre-sale to all regular season home games throughout the season.

General Sale:

Tickets generally go on sale three weeks before matchday. On sale dates for each fixture are on our ticketing site.

YOUR TICKETS



When you purchase a ticket it will be emailed to you ahead of the fixture. You can either add the ticket to your Apple/Google Wallet, or print off the PDF attached to the email.

The club doesn't issue physical match tickets.



TRAVELLING TO DAM HEALTH STADIUM

Rugby supporters visit DAM Health Stadium from all across the country and beyond. All journeys are different dependent upon where you are travelling from.



TRAVEL BY TRAM

Edinburgh Trams runs a fast, frequent service to the entrance of the stadium from locations such as Edinburgh Airport, Ingliston Park and Ride, Edinburgh Gateway and Haymarket. Alight from the Murrayfield Stop.

Tickets must be purchased prior to boarding trams using the ticket vending machines at trams stops or on the Transport for Edinburgh

More advice for travelling by tram



TRAVEL BY BUS

There are many bus services that run throughout the city with the following services passing close to the stadium:

Lothian Buses:

1, 2, 22, 30 at Westfield Road 3, 25, 33, 38 at Gorgie Road 12, 26, 31 at Corstorphine Road

Airlink: 100 at Corstorphine Road

First Bus: 21A, 22, 38, 38A at Corstorphine Road

Scottish Citylink: 900 at Corstorphine Road



TRAVEL BY BIKE

Bicycle parking is available at Edinburgh Rugby matches. Supporters arriving at the East/West Link will be advised to park their bikes at the tram stop. Those arriving via Gate D will be able to park their bikes in Saughton Hall Car Park.

Please note, Edinburgh Rugby takes no responsibility for theft or damage to bikes left at this location.



TRAVEL BY CAR

There is no parking at the stadium for Season Ticket Members or general supporters. You can park on the residential streets nearby, however please be mindful of the possible restrictions for permit holders only.

Edinburgh has a seven Park & Ride sites in and around the city. The Ingliston Park & Ride would be the most convenient for accessing the stadium. For more information on the Park & Ride services click

BLUE BADGE PARKING: There are a number of Blue Badge parking spaces available for wheelchair and accessible ticket holders. Parking for Blue Badge holders will be in Saughtonhall Car Park on matchday and access is via Saughtonhall Bridge

Blue Badge parking MUST be PRE-BOOKED. To book a space email ticket.centre@sru.org.uk.



TRAVEL BY AIR

Edinburgh Airport offers direct flights to cities including Belfast, Bristol, Cardiff, Dublin, London, Rome and Paris. The airport is located only six miles to the west of the stadium. Supporters can travel to and from the airport with ease by using public transport, which runs regularly and frequently.



TRAVEL BY TRAIN

There are two main train stations in Edinburgh. The stadium is 20 minutes by tram/train from Edinburgh Waverley and just seven minutes by tram (or a 20 minute walk) from Edinburgh Haymarket.

Edinburgh's stations are part of the East Coast mainline which links Aberdeen to London. There are also regular trains between Glasgow Central and Edinburgh. More info on trains

BY FOOT

DAM Health Stadium is approximately a 45-minute walk from Edinburgh city centre. From Princes Street head to Shandwick Place, which leads on to Atholl Place, then onto Haymarket Terrace. Continue and either turn left onto Roseburn Street at the Roseburn Bar (for the south turnstiles) or continue and turn left onto Riversdale Crescent at the Murrayfield Bar (for the north turnstiles).



MERCHANDISE

The Scottish Rugby Store is your place to go to for all your Edinburgh Rugby merchandise. The store is located in the South West corner of BT Murrayfield.

You will be able to find our full range of merchandise within the store, or you can buy it online here.



MATCHDAY TIMELINE



TICKETING FREQUENTLY ASKED QUESTIONS

- What age qualifies as a senior? Seniors are those aged 60 or over
- What age qualifies as a Burgh Junior? Burgh Juniors are under the age of 16
- I am a student, will I need to show my student card? Yes, you will need to be prepared to show your valid student card if asked
- **Ticket delivery:** Tickets will be delivered via email, and a downloadable version will be available to Apple Wallet and Google Pay. Supporters will also have the option to print at home. This remains the same for those purchasing tickets on matchday.
- What if I lose my tickets or forget to bring it with me? If you have lost or
 forgotten your ticket, please visit the Ticket Centre who will be able to resend
 your tickets. Please have as much booking information as possible to hand when
 making a query.
- I can no longer attend a match which I have booked tickets for, can I return
 the tickets? Match tickets are non-refundable, apart from exceptional
 circumstances. No refunds will be given on matchday or after the fixture has
 taken place.
- My ticketing question is still unanswered, what can I do? If you feel your
 question is still unanswered please visit <u>Ask Scottish Rugby</u>. If you still can't find
 a solution, please contact the Scottish Rugby Ticket Centre:
 ticket.centre@sru.org.uk or call 0131 378 1600, 10am-4pm Monday-Tuesday,
 Thursday-Friday. Please note phone lines are closed on Wednesdays.



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