

TICKET TERMS & CONDITIONS

1. Formation of Contract

These Terms and Conditions apply to Tickets sold by Edinburgh Rugby or on behalf of Edinburgh Rugby through Edinburgh Rugby's authorised agents or distributors.

By applying for, purchasing and/or using a Ticket, you confirm that any personal information (such as your name, address or date of birth) provided as part of that process is accurate and up to date and that this information may be passed onto the event venue.

2. Cancellation and Refunds

Once you have purchased a Ticket through Ticketmaster, you will not be entitled to cancel it and no refund will be payable by Edinburgh Rugby or the event venue if you decide not to attend.

If an event is cancelled, you will be provided with a full refund. You should ensure you retain the Ticket you were originally issued. Edinburgh Rugby does not accept any other liability to you in these circumstances.

3. Lost or Stolen Tickets

Edinburgh Rugby is not responsible for any Ticket which is lost, misplaced, damaged or stolen. If your Ticket is lost or stolen you should report this to Ticketmaster as soon as possible. If your Ticket is stolen, you should also contact the police.

Edinburgh Rugby does not accept responsibility for any Ticket which has been lost or delayed in the postal system and does not guarantee that Tickets sent by Ticketmaster to you by post will arrive in sufficient time for you to attend the event.

4. Conditions of Sale

No ticket may be included, sold or offered as part of a package or other similar activity or as part of any hospitality or travel or other commercial package.

No ticket may be offered, gifted or used as a prize, or as part of a competition, or for any other promotional or similar activity.

Any breach of this Section 5 will be deemed to be a material breach and if you are found to have committed such a breach then your ticket will be cancelled without refund.

5. Event Venue

You are responsible for adhering to any ground rules and code of conduct in place by the event venue.