

MATCH DAY GUIDE



WELCOME

Whether it's your first visit to Hive Stadium, or you're a regular in the Lothian Stand, we want to ensure you get the very best out of your matchday experience and make your visit to our home as easy as possible.

This matchday guide is designed to give you everything you need for your visit - from key timings to travel info and ensure you are prepared in the best possible way to back the capital!



MATCH DAY CHECKLIST



Tickets: You will require a valid match ticket or season ticket to get into the stadium. Make sure you don't leave home without yours. All tickets will be available via the Scottish Rugby Ticketing App so make sure you have that downloaded and all tickets have been transferred to your friends / family ahead of the game.



Weather: Check the weather before you arrive. Although there is an indoor clubhouse available, and the stands are covered, there will be times when you are not undercover. Supporters are not permitted to bring umbrellas into the grounds.



Plan your route: Gates open 90 minutes before kick-off and there is always plenty going on around the Hive Stadium Fanzone or in the Official Clubhouse from the moment they open. Plan your journey to the ground and ensure you've given yourself plenty of time. For more information on transport options, <u>click here</u> to skip to page 5.



Remember your card: Hive Stadium is primarily a cashless stadium so remember to bring your cards or have a payment system set up on your digital device(s).



Charge your phone: Make sure your phone is fully charged before you leave the house.



Drink responsibly: Everyone wants to enjoy the game and a couple of pints is a big part of the experience for many supporters, but please drink responsibly and respect others.



An **A4 bag** is the maximum size permitted at the Hive Stadium and all bags will be searched before entry. Bags larger than A4 size will not be permitted and there are no bag drop facilities.



Respect our neighbours: Hive Stadium is located in a residential area. Please be respectful of our neighbours as you arrive and leave the grounds.

BUYING YOUR TICKETS



This is the easiest and most convenient way to buy your tickets. You can buy tickets online 24 hours a day right up until kick-off.

SALES WINDOW

Castle Club Members:

Members get a 48 hour pre-sale to all regular season home games throughout the season.

click here

Memberships are available to buy all season for just £30: **click here** to get yours!

General Sale:

Tickets generally go on sale three weeks before matchday. On-sale dates for each fixture are listed on our ticketing site.

YOUR TICKETS

When you purchase a ticket it will be delivered directly to the Scottish Rugby Ticketing App. All tickets will be sent to the purchaser - remember to transfer your tickets to all members of your party ahead of the game!

<u>Click here</u> to read more about the app.

The club doesn't issue physical match tickets.

TRAVELLING TO HIVE STADIUM

Rugby supporters visit Hive Stadium from all across the country and beyond. All journeys are different dependent upon where you are travelling from.



Edinburgh Trams runs a fast, frequent service to the entrance of the stadium from locations such as Edinburgh Airport, Ingliston Park and Ride, Edinburgh Gateway and Haymarket. Alight from the Murrayfield Stop.

Tickets must be purchased prior to boarding trams using the ticket vending machines at trams stops or on the Transport for Edinburgh App.

More advice for travelling by tram



There are many bus services that run throughout the city with the following services passing close to the stadium:

Lothian Buses:

1, 2, 22, 30 at Westfield Road 3, 25, 33, 38 at Gorgie Road 12, 26, 31 at Corstorphine Road

Airlink: 100 at Corstorphine Road

First Bus: 21A, 22, 38, 38A at Corstorphine Road

Scottish Citylink: 900 at Corstorphine Road

TRAVEL BY BIKE

Bicycle parking is available at Edinburgh Rugby matches. Supporters arriving at the East/West Link will be advised to park their bikes at the tram stop. Those arriving via Gate D will be able to park their bikes in Saughton Hall Car Park.

Please note, Edinburgh Rugby takes no responsibility for theft or damage to bikes left at this location.



There is no parking at the stadium for Season Ticket Members or general supporters.

Edinburgh has a seven Park & Ride sites in and around the city. The Ingliston Park & Ride would be the most convenient for accessing the stadium. For more information on the Park & Ride services click <u>here</u>.

BLUE BADGE PARKING: There are a number of Blue Badge parking spaces available for wheelchair and accessible ticket holders. Parking for Blue Badge holders will be in Saughtonhall Car Park on matchday and access is via Saughtonhall Bridge

Blue Badge parking **MUST** be **PRE-BOOKED**. To book a space email <u>ticket.centre@sru.org.uk</u>.

BY FOOT

Hive Stadium is approximately a 45-minute walk from Edinburgh city centre and 20-minutes from Haymarket. From Princes Street head to Shandwick Place, which leads on to Atholl Place, then onto Haymarket Terrace. Continue and either turn left onto Roseburn Street at the Roseburn Bar (for the East/West Link) or continue and turn left onto Riversdale Crescent at the Murrayfield Bar (for the Ice Rink or Riversdale entrances).



There are two main train stations in Edinburgh. The stadium is 20 minutes by tram/train from Edinburgh Waverley and just seven minutes by tram (or a 20 minute walk) from Edinburgh Haymarket.

Edinburgh's stations are part of the East Coast mainline which links Aberdeen to London. There are also regular trains between Glasgow Central and Edinburgh. <u>More info on trains</u>

🛪 TRAVEL BY AIR

Edinburgh Airport offers direct flights to cities including Belfast, Bristol, Cardiff, Dublin, London, Rome and Paris. The airport is located only six miles to the west of the stadium. Supporters can travel to and from the airport with ease by using public transport, which runs regularly and frequently.



MERCHANDISE

The Scottish Rugby Store is your place to go to for all your Edinburgh Rugby merchandise. The store is located in the South West corner of Scottish Gas Murrayfield.

You will be able to find our full range of merchandise within the store, or you can buy it <u>online here.</u>





EDINBURGH

MATCHDAY TIMELINE

GATES OPEN 90 minutes before kick-off

TEAM WARM UP 30 minutes before kick-off

HALF-TIME

Support the next generation of Burgh stars in the Scottish Building Society Half-Time Minis on the pitch, and enjoy some on pitch entertainment and half-time challenges

KICK-OFF

Make sure you are in your seat at least five minutes before kick-off to cheer the team onto the pitch

ON THE WHISTLE

Grab a selfie or autograph at the player walkway

POST-MATCH

Head to the Clubhouse in the Thistle Suite or stick around in the Fanzone

FOOD AND DRINK

There are plenty of spots around the Hive Stadium Fanzone where you can quench your thirst or satisfy your hunger on the match day.

We cater to wide range of dietary requirements including vegetarian and vegan.

CONTAINER BAR

- Available as both draught or cans: Tennent's Lager, Caledonia Best & GUINNESS.
- Other drinks available: Magners Cider, Crabbie's Alcoholic Ginger Beer (Original and Raspberry), Ossian Golder Ale along with Gin & Tonic, White and Red Wine.
- Soft drinks: Coca-cola, IRN-BRU, IRN-BRU Xtra and Strathmore Still Water.

POTENTIAL FOOD AVAILABLE ON MATCHDAY*

Hive Stadium Fanzone:

- Burgers
- Pizza
- Fried chicken
- Barista Coffee
- Confectionary
- The Treat Plug
- Uhuru Rum Bar

Behind the Riverside Stand:

- Bar pods
- At least one food unit

*The food units may vary from match to match.

CLUBHOUSE

The supporters Clubhouse is located in the Thistle Suite and is open to the public for both food and drinks pre-match, and drinks post-match.

Take a moment to familiarise yourself with the menu ahead of arrival.

CLUBHOUSE

FORDY'S FISH & CHIPS £12.50

Breaded Haddock, Chunky Chips, Garden Peas, Tartare, Lemon (*GF Available*)

THE EDINBURGH BURGER £11.90 Campbells of Linlithgow Beef Burger, Arran Cheddar, Crispy Bacon, Burger Sauce

THE BEETROOT ONE £10.90

Beetroot & Kale Burger, Tomato Relish, Guacamole, Gluten Free Bun (V) (G/F)

Burgers served with a Brioche Bun, Salad, Beef Tomato, Gherkin, Skinny Fries (GF Buns Available)

CHEFS HOT DISH OF THE DAY £11

CONFECTIONARY ITEMS

SELECTION OF CRISPS £1.50 Chocolate bar £1.50 Hot drinks to go £2.70 Grab bag of Haribo's £3

MATCHDAY PROGRAMME

The digital matchday programme is sent directly to Season Ticket Members and Castle Club Members ahead of the fixture.

It will then be made available to all supporters on gameday on the website - simply click the phone below to head to the webpage where all programmes will be uploaded.



TICKETING FREQUENTLY ASKED QUESTIONS

- What age qualifies as a senior? Seniors are those aged 60 or over
- What age qualifies as a Burgh Junior? Burgh Juniors are under the age of 16
- I am a student, will I need to show my student card? Yes, you will need to be prepared to show your valid student card if asked
- **Ticket delivery:** All tickets will be available via the Scottish Rugby Ticketing App so make sure you have that downloaded and all tickets have been transferred to your friends / family ahead of the game.
- I can no longer attend a match which I have booked tickets for, can I return the tickets? Match tickets are non-refundable, apart from exceptional circumstances. No refunds will be given on matchday or after the fixture has taken place.
- My ticketing question is still unanswered, what can I do? If you feel your question is still unanswered please visit <u>Ask Scottish Rugby</u>. If you still can't find a solution, please contact the Scottish Rugby Ticket Centre: ticket.centre@sru.org.uk or call 0131 378 1600, 10am-4pm Monday-Tuesday, Thursday-Friday. Please note phone lines are closed on Wednesdays.



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